(c) The Details are given in the statement.

Statement

(i) Senior Personal Assistant Rs. 2000—3200	100% by promotion	*Promotion* Senior Stenographers with 8 years regular service in the grade.
(ii) Assistant Director (Administration) Rs. 2000—3500	(a) 60% of the promotion quota	*Promotion* (a) Assistants with 8 years regular service in the grade.
	(b) 40% of the promotion quota	(b) *Senior Stenographers* with 8 years regular service in the grade including service, if any, rendered in the grade of Senior Personal Assistant.

Facilities to Air Passengers

1021. SHRIMATI VEENA VERMA:
SHRI KAPIL VERMA:
CHOWDHARY RAM SEWAK:

Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether Government propose to provide any new facilities and amenities to the passengers and remove their grievances about lack of punctuality, quality of food and bad behaviour of staff, etc; and

(b) if so, the details thereof?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI MADHAVRAO SCINDIA): (a) and (b) A statement is attached.

Statement

Government have instructed both Indian Airlines and Air India to review the entire gamut of the relationship with the passengers from the time a passenger proposes to buy an air ticket till he completes his journey in order to remove the difficulties and irritants faced by him. Government have also instructed them to pay foremost attention to customer satisfaction, on-time performance and better utilisation of the fleet. The need for bringing about a major attitudinal change in the employees — that the customer is always right — has also been emphasised.

2. The on-time performance and the fleet utilisation of the airlines are being closely monitored. Information about flight status and delays will be promptly conveyed to the passengers through automatic telephone answering systems (including three digit system) as well as the teletext service of Doordarshan. Steps have also been taken to improve the quality and variety of food served on flights. The Airport Authorities have also been instructed to improve and enhance the various facilities provided to passengers at the airports.

Ban on Air Conditioners by DESU

1022. SHRI KAPIL VERMA:
SHRIMATI VEENA VERMA:
CHOWDHARY RAM SEWAK:

Will the Minister of POWER AND NON-CONVENTIONAL ENERGY

SOURCES be pleased to state:

(a) whether Delhi Electric Supply Undertaking has extended its ban orders on air conditioners and neon signs; and

(b) if so, what is the estimate of saving of power by this step?

THE MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF POWER AND NON-CONVENTIONAL ENERGY SOURCES (SHRI KALP NATH RAI): (a) and (b) The ban imposed by the Delhi Administration on the use of air-conditioners and neon signs from 6.30 P.M. to 10 P.M. under Clause 4(11) of the Delhi Electricity Control Orders 1959 is already in force. While, it is not possible to quantify the exact savings in power due to the restrictions on the use of air-conditioners/neon-signs, it has helped DESU to improve and stabilise the power supply system.

Coal requirement of Maharashtra thermal power stations

1023. SHRI PRAMOD MAHAJAN: Will the Minister of COAL be pleased to state:

(a) what is the coal requirement asked for by Government of Maharashtra for its different thermal power stations; and

(b) what is the response of the Union Government thereto?

THE DEPUTY MINISTER IN THE MINISTRY OF COAL (SHRI S. B. NYAMAGOUDA): (a) and (b) According to generation targets agreed to between Central Electricity Authority (CEA) and Maharashtra State Electricity Board (MSEB), the requirement of coal by MSEB thermal power stations for the year 1991-92 works out to 20.162 million tonnes. Against this requirement 4.24 million tonnes of coal was supplied by the coal companies to MSEB during April-June, 1991. The Standing Linkage Committee has fixed a linkage of 5.64 million tonnes of coal for the quarter July-September, 1991 for MSEB thermal power stations. The Standing Linkage Committee will decide the allocations for October-December, 1991 in September, 1991 and for January-March, 1992 in December for MSEB after taking into account its requirements, availability Coal and transport infrastructure and competing demands from other consumers.

Vacancies of Assistant Electric Fitters in DESU

1024. SHRI ANAND PRAKASH GAUTAM: Will the Minister of POWER AND NON-CONVENTIONAL ENERGY SOURCES be pleased to state:

(a) whether candidates were sponsored by Employment Exchange, Pusa, New Delhi, for the posts of Assistant Electric Fitters in DESU in July, 1990 and November, 1990;

(b) if so, the reasons for sending second requisition to employment exchange and the number of candidates sponsored in each list;

(c) whether some candidates belonging to the SC were not called for interview, if so, the number of such candidates and the reasons for not calling them for interview;

(d) whether those SC candidates would now be given opportunity for interview, if so, when; and

(e) the number of reserved vacancies in the grade of Assistant Electric Fitter lying vacant as on the 31st December, 1990 and 31st March, 1991?

THE MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF POWER AND NON-CONVENTIONAL ENERGY SOURCES (SHRI KALP NATH RAI): (a) and (b) According to DESU, the two lists received from the Employment Exchange in July, 1990 and November, 1990 contained the names of 108 and 114 SC/ST candidates respectively for the posts of Assistant Electric Fitters in DESU. The names